infogix ER™

Release Notes

Release 3.0

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Overview

This document is intended for Infogix ER™ customers who upgrade to Release 3.0. Complete instructions on upgrading an existing Infogix ER deployment to this release are given in the *Infogix Upgrade Guide*.

For customers who are installing the product for the first time should follow the instructions in the appropriate installation guide.

This document describes the enhancements and modifications included in this release and highlights changes that may affect current Infogix ER implementations. This document is not intended as a user manual.

Contacting Customer Support

If you need assistance to upgrade to Infogix ER Release 3.0, call Infogix Customer Support.

- U.S. and Canada: Call us at +1.630.505.1890 or send a fax to +1.630.505.1883. You can also send an email to support@infogix.com.
- Outside of the U.S. and Canada: Infogix, Inc. maintains offices around the world. Check our Web site at www.infogix.com for the closest office or email us at support@infogix.com.

What's New

This section summarizes enhancements for the 3.0 Release.

Cross Reconciliation

This release of Infogix ER supports an optional Cross Reconciliation process.

Cross Reconciliation enables automatic matching and Adjustments generation across any top-level reconciliations. Cross Reconciliation across sub-reconciliations is supported.

During Cross Reconciliation, open items from selected reconciliations are matched by reconciliation controls in Infogix Assure. Infogix ER automatically generates Adjustments from resulting match sets based on custom business rules.

Cross Reconciliation processing can be run based on the status of relevant reconciliations, or it can be scheduled. The Cross Reconciliation Process Viewer is a graphical user interface provided to view and monitor process status.

Other Enhancements

Additional application enhancements include:

- Enabled a selective Recon Entity Detail UI refresh based on related item actions, including New, Reopen, and Close.
- Enabled support for the Last Note Timestamp. In situations where we support displaying the last note for an object ("Note" field for the Item and "Last Note" for a Cash Difference), we now also support a second field for the note (created) timestamp (date/time).
- Enabled the display of the user name in the web services plug in functionality.

Fixed Issues

The following issues have been fixed in this release:

- Notes on items contained in the most recent recon entity history did not save correctly. (3666)
- The Certification Security Reporting command line utility ignored the Certification definitions default Security Profile ID in the generated report. (4315)

- Dates fields on the Recon Search screen behaved inconsistently because of a timing issue; code was modified to avoid the race condition. (4074)
- During an un-adjust, items were routed incorrectly to the top-level reconciliation. (4153)
- Clicking the Invalidate button on an approved adjustment causes an error. (4061)
- Mass edit was incorrectly enabled for historical items. (4151)
- Adding an Item Priority Rule for a sub-reconciliation caused an error. (3311)
- The Note field did not sort on the Recon Entity Detail screen. (4062)
- The Note field was not read-only on historical items. (996)
- The “Open for Business” icon was not updating to correctly show the Recon Entity status. (4112, 4049)
- Validation on the Priority Rule editing window caused an error when the “Item priority if rule condition is true” checkbox was not selected. (2474)
- By adding another entry to a rejected adjustment, the user was able to submit an out-of-balance adjustment. (4304)

Known Issues

This section describes any known issues.

- Excel exports are limited to 32,767 rows. (3468)
- Excel exports can contain fields which are not correctly translated when exported, resulting in the raw database value being displayed instead of the user interface translated value. (3471)
- Attempting to add a large (over 3990 characters) in line note on an Item in a Recon Entity Detail window results in a *#RECON102: Error updating dynamic entity* error. Use the note function instead as a work around to this issue. (3973)
- Changes made to a User Profile are lost if you click Refresh before saving the profile. (3497)
- In some cases after an application time out, the work spaces are not available on logging back into the application. (3706)

- Once an Item moves to History, View Object opens with an empty screen. (3918)
- In an Item Summary Definition, not specifying a non-null value for all fields used in grouping can result in an incorrect result when drilling down from aggregate results. (3805)
- Updating any fields or changing the status of an object immediately after adding a note results in an out of date exception. (3661)
- Adding an attachment to an extremely long email (approximately 4000 characters) distorts the email window. (3715)
- In cases where there are NULL values, the cash differences and item summary windows may display the wrong results after drilling down from an aggregate result. The workaround it to ensure that fields used in aggregates do not contain NULL values. (3805)
- The Adjustments workflow action "Set Fields By Lookup Mark Field Valid/Invalid" is not persisted after an adjustment is saved then re-opened. (3806)
- Priority fields are not available in Routing Rule condition field list. The workaround is to manually enter the complete field name in the rule. (4000)
- An error is generated when a user deletes the contents of an editable, but required field. (3986)
- On the Account Certification definition, number code sets configured in the data model are not visible to other definition tabs unless the certification is saved first. (3794)
- The Account Certification definition can be saved without the required Aging calendar. (3908)